

Manager Assist

Manager Assist provides high level professional support to leaders, managers and supervisors, to assist managing challenging people-orientated workplace situations.

Manager Assist has been developed to provide leaders, managers and supervisors with an opportunity to obtain timely and confidential support as they lead.



Human Psychology

Refer to the Human Psychology website for information about the team. Call or email to arrange an appointment.

Phone
1300 277 924

Email
reception@humanpsychology.com.au
dcp@humanpsychology.com.au
(after hours contact)

Website
humanpsychology.com.au

Address
120 Rundle Street
Kent Town SA 5067

Department for Child Protection Wellbeing team

Phone
8226 4213

Email
DCPStaffWellbeing@sa.gov.au

Wellbeing

Professional support
for managers

Manager Assist

Support with managing challenging people-orientated workplace situations



March 2019

Manager Assist provides

- Brief consultations with leaders, managers and supervisors by phone or email (Manager Support Line).
- Coaching for leaders, managers and supervisors.
- Skills training.
- Consultation on managing difficult conversations with staff.
- Complex human resources case consultation.



Integrated approach

Human Psychology has partnered with the Department for Child Protection to develop a sound understanding of the culture, operations and human factors within child protection. This understanding facilitates delivery of an integrated support system to enable leaders, managers and supervisors to thrive and grow.



Manager Support Line

Human Psychology provides a confidential Manager Support Line, accessible via telephone or email, to discuss concerns or issues. Queries will generally be responded to within 24 hours (unless assessed as critical or urgent).

Those accessing the support line will receive initial advice and guidance from a highly trained psychologist.

Human Psychology provides access to specialised support and understanding for dealing with culturally based issues or concerns.

How do I access Manager Assist?

Manager Assist is accessible via phone, email and skype. Face to face appointments can also be scheduled.